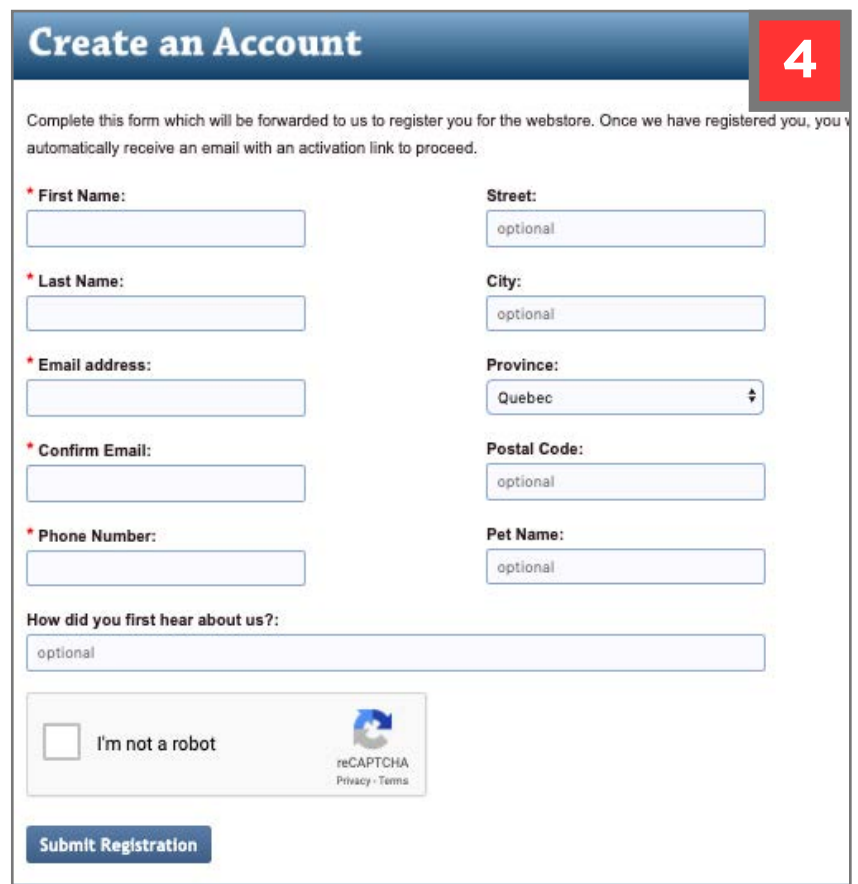


ONLINE STORE : USER GUIDE

CREATE YOUR ACCOUNT IN JUST A FEW CLICKS

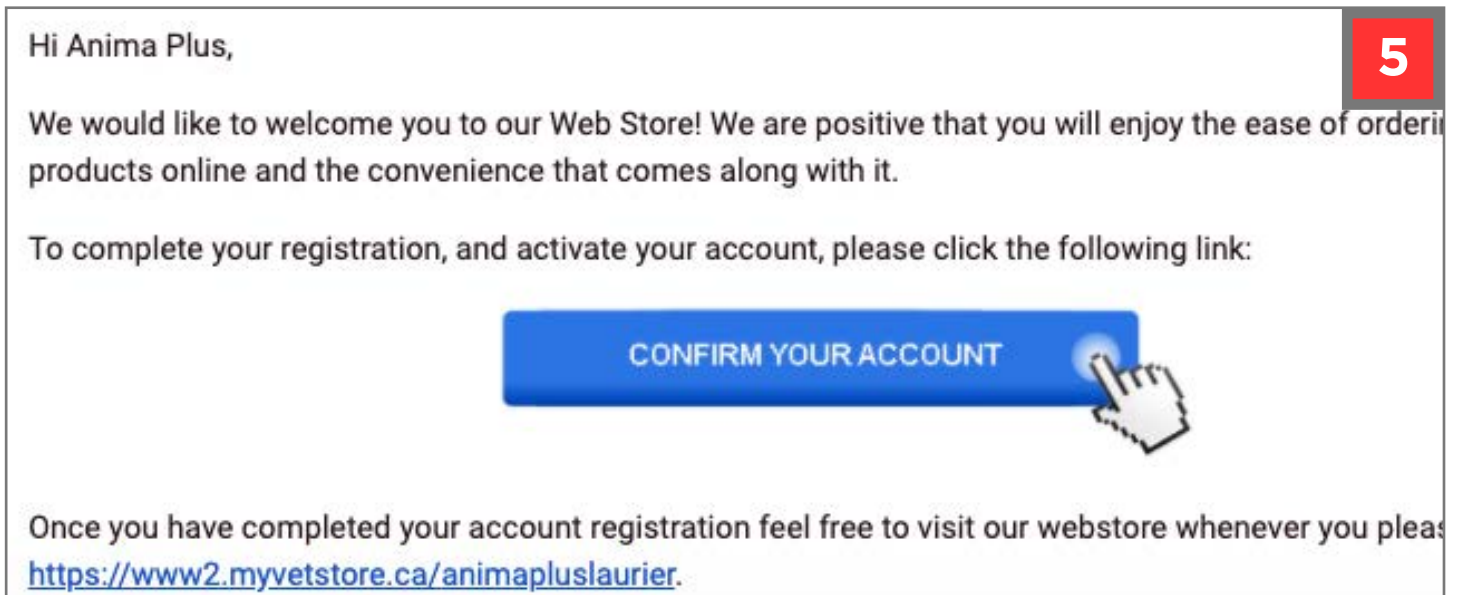
1. Go to **www.anima-plus.com/en/online-store** and select your Anima-Plus Clinic.
2. On the left side of the window, under **Please Sign in** and **Don't have an account?**, click on **Register**.
3. Complete the fields with your informations.
4. Don't forget to write the product your pet need (food and prescriptions). Our team can eventually add them to your online store account so you can find them easily. Click on **Submit Registration**.



A screenshot of a registration form titled "Create an Account". The form includes fields for First Name, Last Name, Email address, Confirm Email, Phone Number, Street, City, Province, Postal Code, and Pet Name. A reCAPTCHA "I'm not a robot" checkbox is also present. A "Submit Registration" button is at the bottom. A red box with the number "4" is overlaid on the top right corner of the form.



5. Once you submitted your registration, you will receive an email inviting you to confirm your account. Open the email and click on **Confirm your account**.

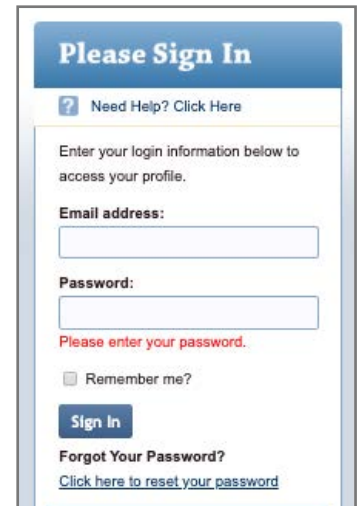


6. You will then be invited to choose and type your password. Once done, click on **Confirm Account**.



ACCESS YOUR ACCOUNT

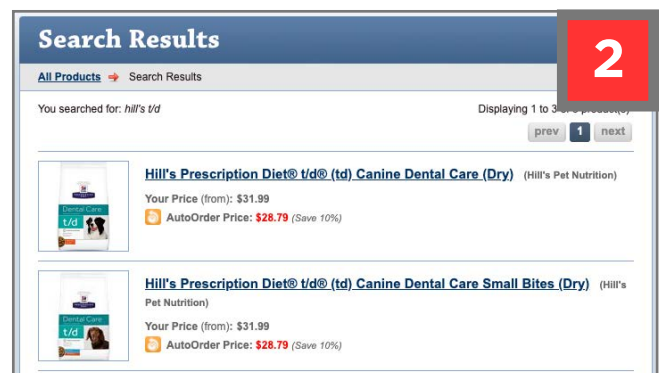
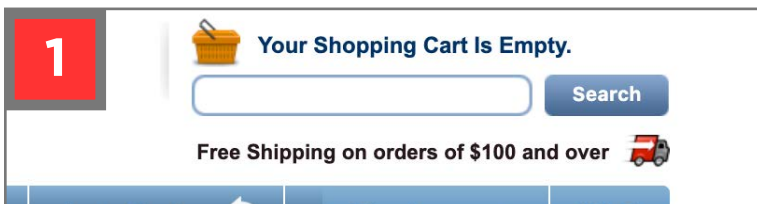
To access your account once registered, enter your email address and password on the store's home page, on the left under **Please Sign In**. Click on **Sign In**.



The screenshot shows a 'Please Sign In' form with a blue header. Below the header is a link: '? Need Help? Click Here'. The main text reads: 'Enter your login information below to access your profile.' There are two input fields: 'Email address:' and 'Password:'. Below the password field is a red error message: 'Please enter your password.' There is a checkbox for 'Remember me?'. A blue 'Sign In' button is at the bottom. Below the button are two links: 'Forgot Your Password?' and 'Click here to reset your password'.

FIND YOUR PET'S FAVORITE PRODUCTS

1. To search a product, use the search tool in the top right corner.
2. Once you see the search results, click on the desired product.




NEVER WORRY ABOUT RUNNING OUT OF PET FOOD WITH AUTOMATIC REORDER

1. On the product's page, select the desired size and click on **AutoOrder**.
2. In the **Create AutoOrder** window, select the frequency, the date for the first order and the delivery method (at-home delivery or in-clinic pick-up). After choosing the settings, click on **Create AutoOrder**. Note you can delay deliveries or cancel the automatic order at anytime by clicking on **AutoOrder** on the store's menu.
3. To activate the automatic reorder, complete your purchase by going in your shopping cart and clicking on **Proceed to checkout** (see next page).

Product Details

1

[All Products](#) → Hill's Prescription Diet® t/d® (td) Canine Dental Care (Dry)



Hill's Prescription Diet® t/d® (td) Canine Dental Care (Dry)

(Other products by Hill's Pet Nutrition)

Unique kibble scrubs away laden plaque in the mouth to promote systemic health. Clinically proven to reduce plaque, stain and tartar buildup. Reduces bad breath. Added antioxidants to control cell oxidation and promote a healthy immune system. Awarded the Veterinary Oral Health Council (VOHC) Seal of Acceptance for helping reduce both plaque and tartar accumulation.

★ [Add to Favourites](#)

Product	Price	AutoOrder Price
<input type="radio"/> Hill's Prescription Diet® t/d® Canine Dental Care - Dry - 2.2 kg	\$31.99	\$28.79 <small>(Save 10%)</small>
<input type="radio"/> Hill's Prescription Diet® t/d® Canine Dental Care - Dry - 6.8 kg	\$73.99	\$66.59 <small>(Save 10%)</small>
<input type="radio"/> Hill's Prescription Diet® t/d® Canine Dental Care - Dry - 11.3 kg	\$102.99	\$92.69 <small>(Save 10%)</small>

Quantity: 1

Pet: [Add New Pet](#)

[Add to Cart](#)

[AutoOrder](#)

Create AutoOrder

2

Create an AutoOrder for this product, and enjoy the convenience of receiving on a regular basis.

AutoOrder Details:

Pet: [Add New Pet](#)

Quantity:

AutoOrder Information:

AutoOrder Frequency:

First Order Date:

Would you like to start your AutoOrder today?

Shipping Type:

Home Delivery (5 to 7 days)

Hospital Pickup

[Create AutoOrder](#) [Cancel](#)



COMPLETE YOUR ORDER

1. To complete your order, go to your shopping cart with clicking on **Shopping Cart** in the right top corner.
2. Click on **Proceed to Checkout** and follow the steps (billing/shipping address, payment, etc.)
3. An email to confirm your order will be sent to you once the transaction is complete.
4. Depending on the chosen delivery method, an email will be sent to you once the order is shipped (home delivery) or once it is ready to pick-up at the clinic (in-clinic pick-up)



NEED HELP?
CONTACT YOUR ANIMA-PLUS
VETERINARY TEAM!

